



Waitr Committed to Operations in Lafayette, Louisiana

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LAFAYETTE, La.--(BUSINESS WIRE)--Jan. 27, 2020-- Waitr Holdings Inc. (Nasdaq: WTRH) ("Waitr" or the "Company"), a leader in on-demand food ordering and delivery, today announced its intention to refocus its operations to Lafayette, Louisiana.

"One of our key strategic initiatives is the elevation of the entire customer experience," said Carl Grimstad, CEO of Waitr. "We believe that one way to achieve that is to retain, as well as add to, our customer service and dispatch teams here in Lafayette, the heart of Waitr's business. This will ensure the highest levels of service for our customers, drivers and restaurant partners."

The Company, which is one of Louisiana's largest employers, plans to retain 150 positions that were previously slated to be outsourced to Mexico. Waitr also plans to consolidate all Lafayette operations within their state-of-the-art headquarters facility in the first half of 2020.

"As we focus on providing a world-class customer experience, we will also continue to identify opportunities to ensure the proper alignment of employee expertise with our strategic initiatives," concluded Grimstad.

About Waitr Holdings Inc.

Founded in 2013 and based in Lafayette, Louisiana, Waitr is a leader in on-demand food ordering and delivery. Waitr, along with recently acquired food delivery company Bite Squad, connects local restaurants to hungry diners in underserved U.S. markets. Together they are the most convenient way to discover, order and receive great food from the best local restaurants and national chains. As of September 30, 2019, Waitr and Bite Squad operated in small and medium sized markets in the United States in over 700 cities.

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Investors

WaitrIR@icrinc.com

or

Media

Liz Sniegocki
Director of Communications
liz.sniegocki@waitrapp.com