

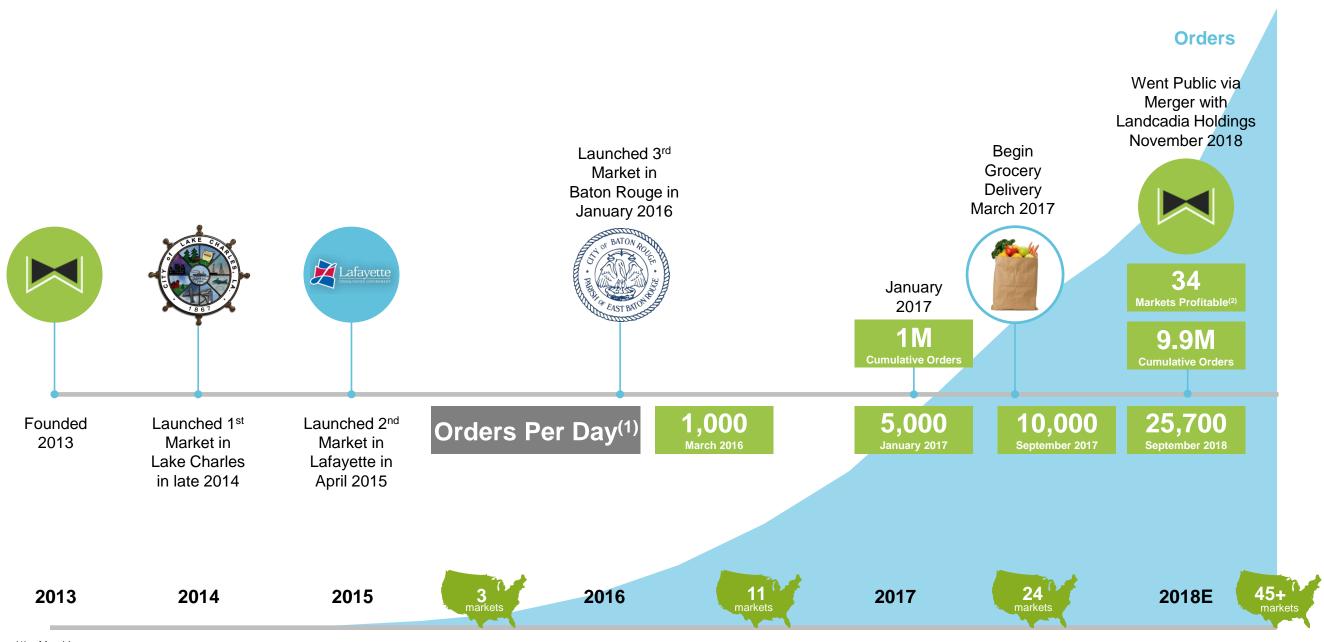


Q3 2018 Company Update

December 2018



### Waitr Has Accomplished A Great Deal In A Short Period Of Time



<sup>(1)</sup> Monthly average.

<sup>(2)</sup> Refers to markets with positive Gross Margin.



## **Waitr Investment Highlights**



- Massive Restaurant Delivery Market Is Underpenetrated And Moving Online
- Leading Position In Our Current Markets With A Marketplace Model And Proven Expansion Strategy
- 3 Strong Value Proposition To Customers And Restaurants
- 4 Powered By A Differentiated Proprietary Technology Platform
- High Growth Business Model Built In A Capital Efficient Manner
- Partnership With Tilman Fertitta And Brand Portfolio Will Accelerate Growth And Entrench Competitive Positioning

# Massive Restaurant Delivery Market Is Underpenetrated And Moving Online

#### **Consumers Are Moving Online...**



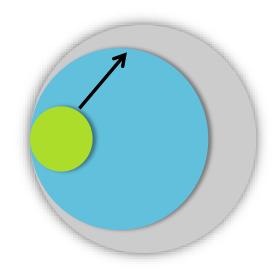








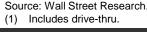
# ...Creating A Massive Addressable Market



\$13B Current U.S. Online Restaurant Delivery

**\$220B** Total U.S. Restaurant Industry Off-Premise<sup>(1)</sup>

\$520B Total U.S. Restaurant Industry

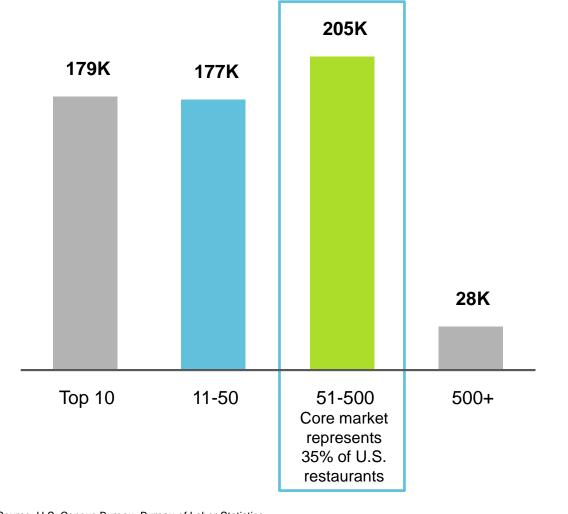




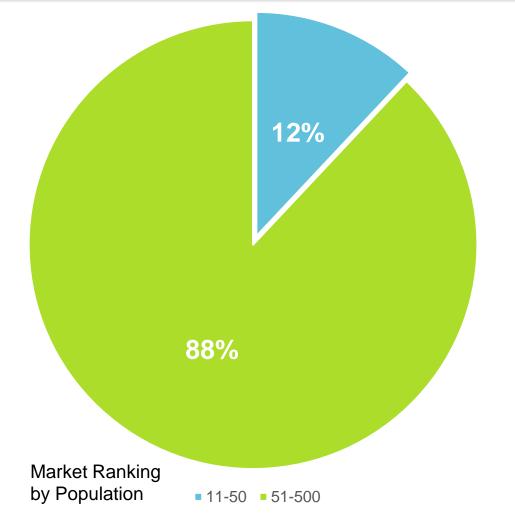
#### **Waitr Focuses On A Massive Underserved Market**

Waitr Targets Underserved Tier Two and Three Markets

Number of U.S. Restaurants By Market Population<sup>(1)</sup>







(1) Source: U.S. Census Bureau, Bureau of Labor Statistics.



## Waitr's Marketplace Platform Connects Consumers And Restaurants

#### Restaurants

- Higher Average Order Value And Incremental Orders
- Deep Restaurant Integration
- ✓ Rich Customer Data

**7,700+**Restaurants Partners<sup>(1)</sup>



#### **Consumers**

- Discovery
- ✓ Convenience
- Personalization

842K+

Active Diners(2)

**Drivers** 

✓ Primarily W-2 Employees With Scheduled Hours

**8,700+** Active Drivers<sup>(3)</sup>

- (1)  $\Delta c \text{ of } \Omega/3\Omega/18$
- 2) Diners who have placed an order over the past 12 months as of Q3 2018.
- 3) Number of drivers who were active in Q3 2018.



## **Supporting Waitr's Restaurant Customers: Its Drivers**



Every driver interviewed in-person with city team

Background-checked, trusted partners

Ability to schedule and optimize performance

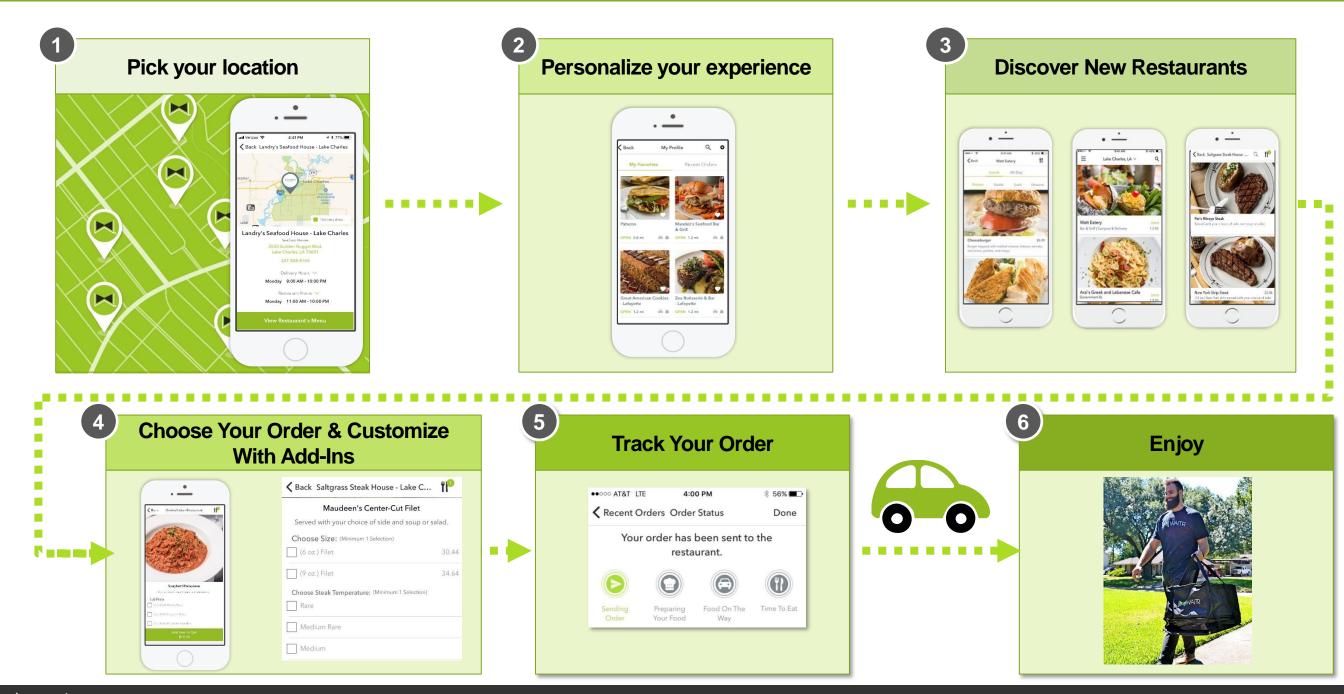
Quality control for demeanor and safety

Readily identifiable and uniformed

Stable jobs enhance reputation in community



# Waitr Has Created A Great Consumer Experience For Online Discovery And Ordering



#### **Delivering A Differentiated Experience For Restaurants**

# Partnership Focused

**Restaurant Experience** 

- ✓ Upfront restaurant investment
- ✓ Menu onboarding & photography
- ✓ In-market local team support

# Attractive Pricing For Restaurants

- ✓ Most attractive transaction pricing
  - 15% fee versus ~30% at competitors
- √ ~2 4 week restaurant payback on upfront investment

# Partner Marketing To Restaurants

- Access to our marketing resources
- In-store marketing collateral
- ✓ Actionable data insights & analytics

# Customer Service And Driver Relationships

- Dedicated restaurant support
- ✓ Live consumer support
- ✓ Professionally branded drivers

# Substantial Uplift For Waitr's Restaurant Partners

# 3.8x more sales per restaurant<sup>(1)</sup>

Market Cohorts Four Years on Platform vs One Year on Platform

(1) For period Q3 2018.



# A Growing List Of Leading Restaurant Partners

# Waitr is Focused on Serving Local Independent Restaurants

# **And Supports Regional and National Chains and Franchises**



















































Note: As of 9/30/18.



## Landcadia Brings Industry Expertise And Strong Sponsorship

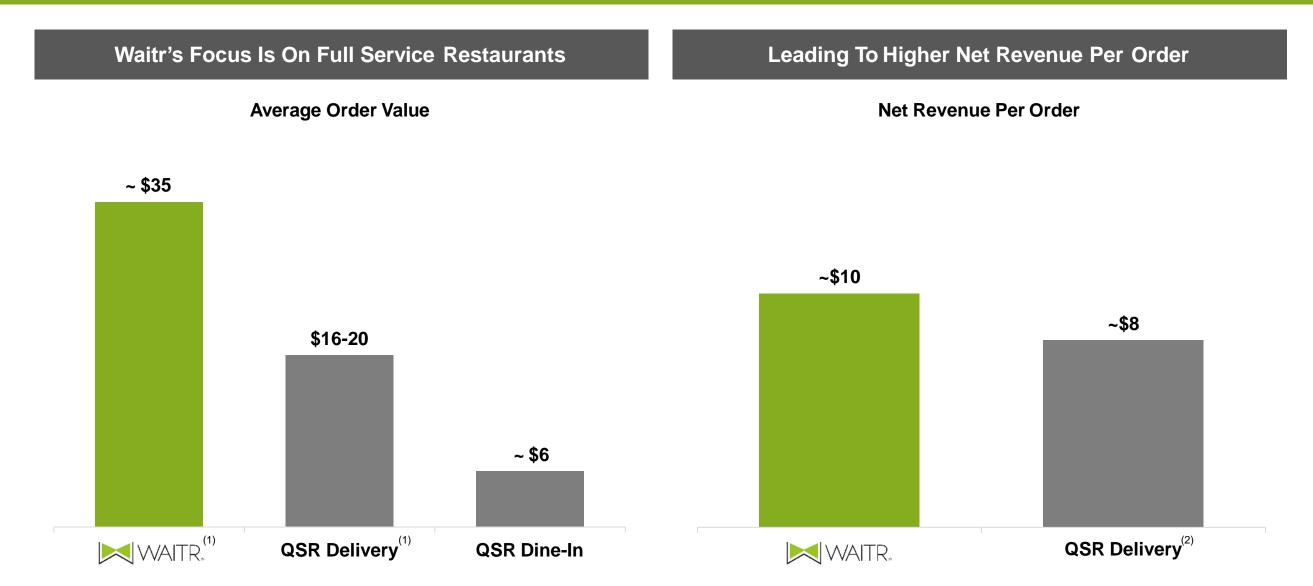
- ✓ Access to Tilman J. Fertitta and the Landry's management team
- ✓ Immediate access to restaurants to seed new growth markets
- ✓ Promotion of Waitr as a delivery partner within Fertitta's portfolio of over **4 million** loyalty members across Landry's restaurants and Golden Nugget Casinos
- ✓ Tilman J. Fertitta will drive elevated media exposure nationally and in strategic markets for Waitr
- ✓ Partnership with NBA Houston Rockets over 9 million Facebook followers alone







#### **Waitr's Better Business Model**



Waitr's business model encourages restaurant buy-in and generates more net revenue per order

Source: Wall Street Research.

<sup>(2)</sup> Based on delivery economics of one of Waitr's major competitors.



<sup>(1)</sup> Includes Gratuity and delivery fees. QSR Delivery calculated as average meal delivery value of \$9-12, plus \$5 delivery fee and \$2-3 average tip per equity research.

#### **How Waitr Launches And Grows New Markets**

#### Phase 0

#### Phase 1 Phase 2

#### Phase 3

#### **Pre-launch markets**

- ~\$200K average cost
- 1 new market launched every 2 weeks
- Identification of markets and key restaurant partners
- Building supply and stimulating early demand, awareness, app installs
- Launch with 40+ restaurants
- 1:1 driver to restaurant initially
- City Manager for driver operations

Expected number of days:



#### 0-100 Orders per day

- Rapid growth in restaurants and users
- Optimizing orders per driver in the field

#### 100-1,000 Orders per day

- Market breakeven ~350 orders per day
- Word of mouth increases restaurant interest
- Managing orders per driver in the field
- Hire more drivers to handle increase in volume

#### 1,000+ Orders per day

- Sustainable profitability in market
- Order per driver per hour, driving margin into the system

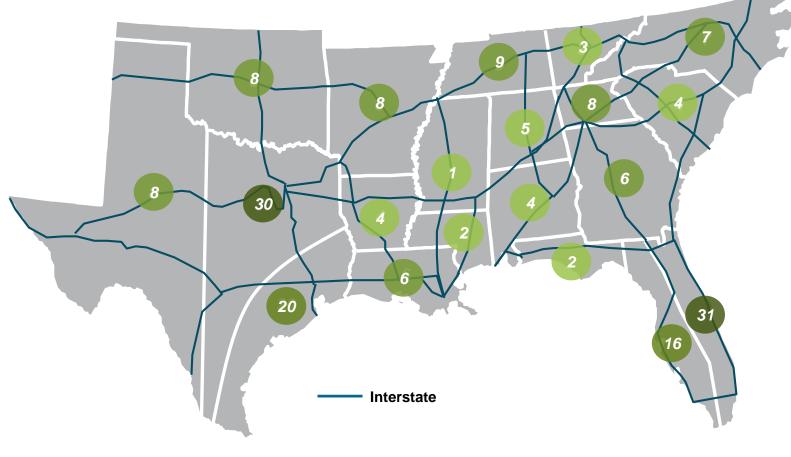






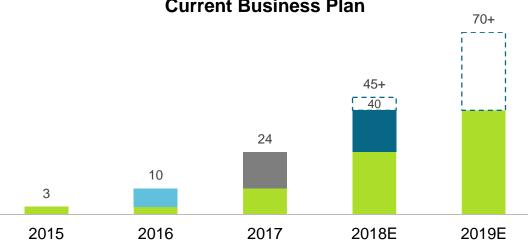
# **New Market Opportunities**





- Proximity: 11 states with major interstate connectivity, 105 million people, 32% of US addressable population
- ✓ **Population Size:** 50,000 750,000
- ✓ Tip Credit: many states count tips toward wages
- Competitive Presence: focus on the underserved market in secondary and tertiary cities
- Other Factors:
  - Leverage Waitr Restaurant Partner Network
  - Restaurant Spending per Capita

Total Number of Markets Served by Year:
Current Business Plan



Note: As of Q3 2018.



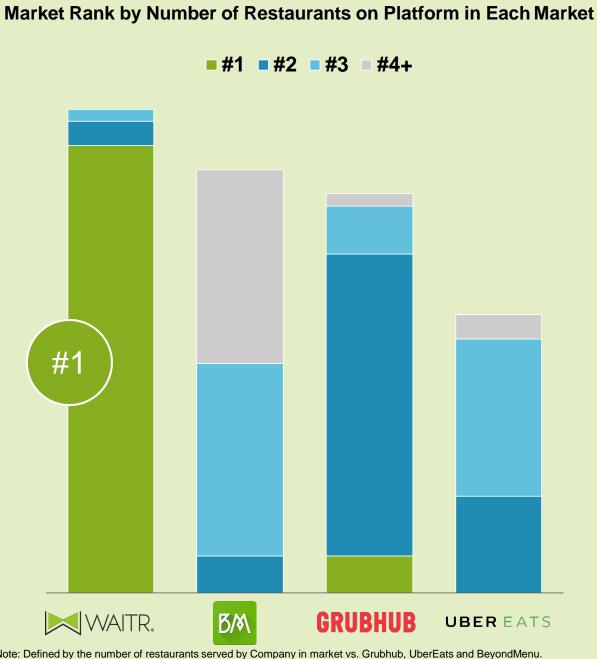
# **Improving Launches In New Markets**



Note: Date shown below market represents date launched.

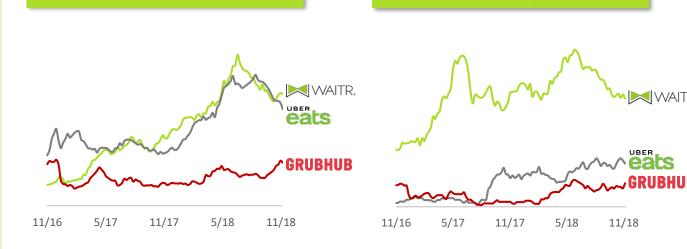


## **Waitr Is Winning Versus The Competition**



Note: Defined by the number of restaurants served by Company in market vs. Grubhub, UberEats and BeyondMenu. Based on company websites.

#### **Google Trends Web Search Interest**



Mobile, AL / Pensacola, FL

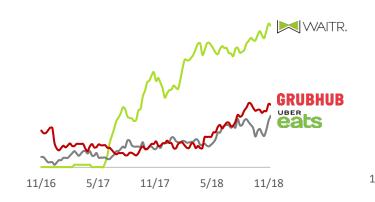
**Launched July 2016** 

**New Orleans, LA** 

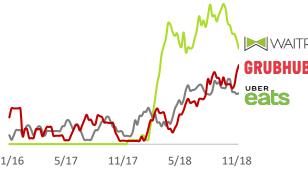
Columbus, GA

**Launched January 2016** 

**Baton Rouge, LA** 







**Launched February 2018** 

Source: Google Trends. Note: Shown as 8-week moving average; information from 10/2/2016 through 11/18/2018.

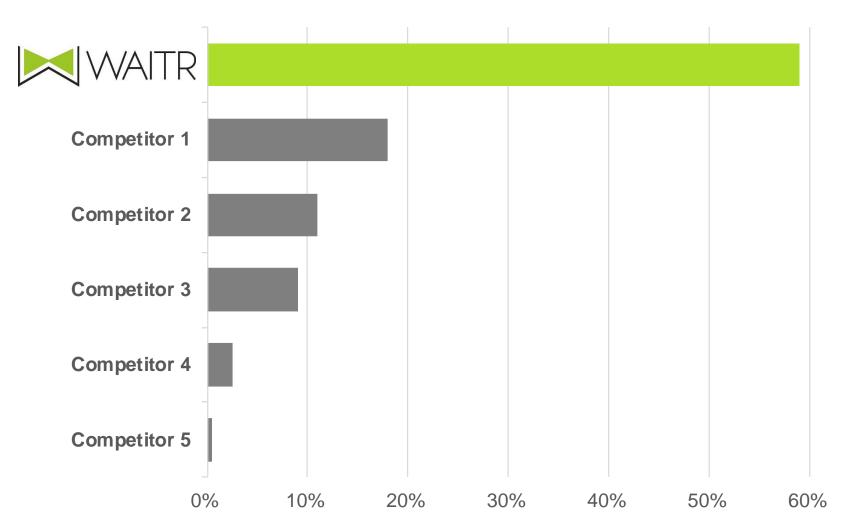


## **Waitr Outperforms The Competition**



# Average Monthly Customer Retention<sup>(1)</sup>

#### Share of Q3 2018 transactions in cities where Waitr operates



28%+ outperformance versus competition



Industry<sup>(2)</sup> : 22.6%

Source: Second Measure.

<sup>(2)</sup> Industry includes top five competitors that overlap with Waitr's markets.



<sup>(1)</sup> Weighted average monthly customer retention for customers who made a purchase from 12/1/2016 – 11/30/2018.

## **Experienced Founder-Led Management Team**



**Chris Meaux** Co-Founder, Chief Executive Officer & Chairman













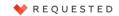
**Dave Pringle** Chief Financial Officer













Joe Stough President & Chief Operating Officer



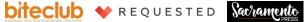






**Sonny Mayugba Chief Marketing Officer** 











Director of Engineering



Elance **QDesk** 

**Travis Boudreaux** 



**Manuel** Ramirez Co-Founder, Chief Architect





**Evan Diaz** de Arce Co-founder, Finance





**Tyson Queen** Director of Sales & Marketing







Coco Pahl **Head of Product** 





Chief Innovation

Addison

Co-founder.

**Killebrew** 



Officer





## **Waitr Financial Highlights**

1

Massive Growth Continues **135%+** Q3 2018 Year-Over-Year Gross Food Sales<sup>(1)</sup> Growth

2

Proven Market Economics and Marketplace Model With Positive Contributions<sup>(2)</sup> in **34 of 40** Markets

3

Strong Gross Profit with 37% Gross Margin to Net Revenue<sup>(3)</sup>

4

Proven Customer Return On Investment With **Over 10x** Lifetime Value<sup>(4)</sup> / Customer Acquisition Cost

5

Substantial Resources to Drive Growth in Business with \$200mm Cash<sup>(5)</sup>

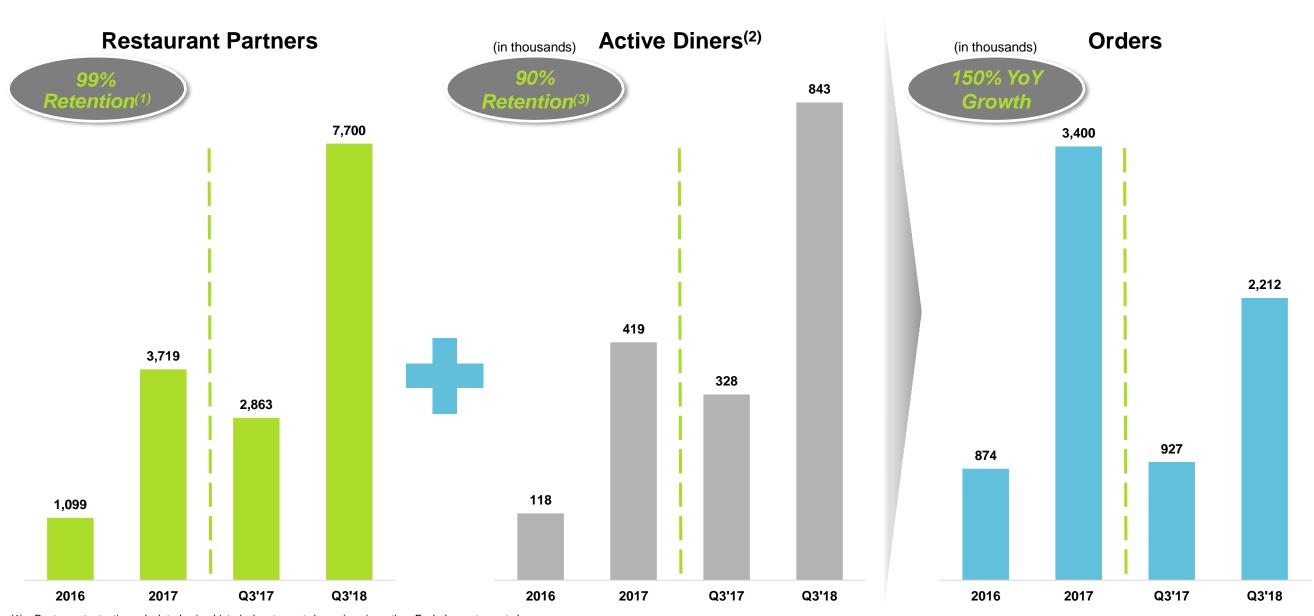
Note: As of Q3 2018

- (1) Gross food sales represents food and beverage receipts, plus taxes, prepaid gratuities and delivery fees.
- 2) Refers to markets with positive Gross Margin.
- 3) Net revenue excludes gratuity payments.
- 4) On a net revenue basis.
- 5) Pro Forma as of Q3 2018.





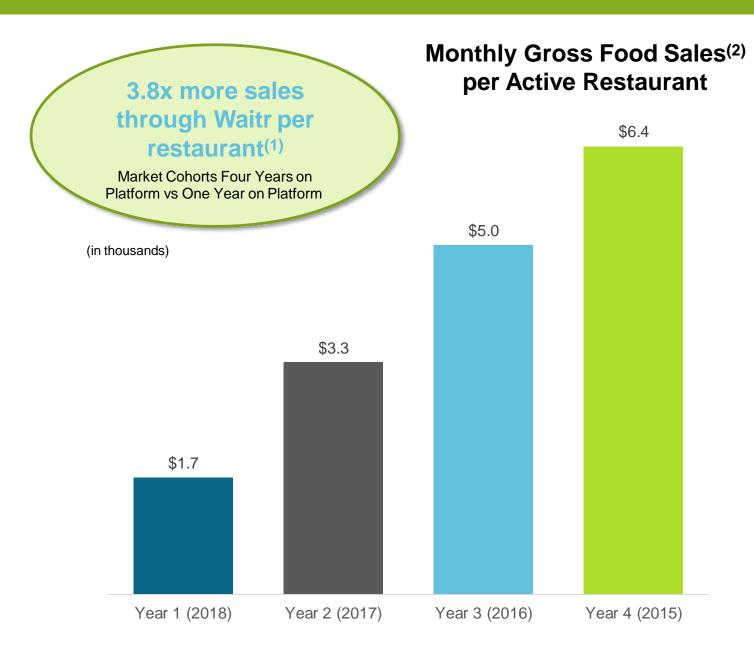
## **Rapid Growth And Scale**

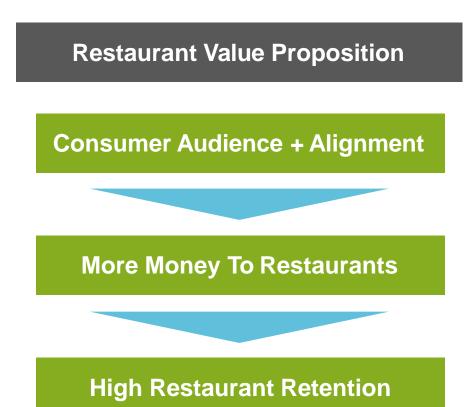


- (1) Restaurant retention calculated using historical restaurant churn since inception. Excludes restaurant closures.
- 2) Diners who have placed an order over the past 12 months.
- (3) Diner retention is tracked quarterly.



## ... And Waitr's Restaurant Partners Are Growing With Waitr



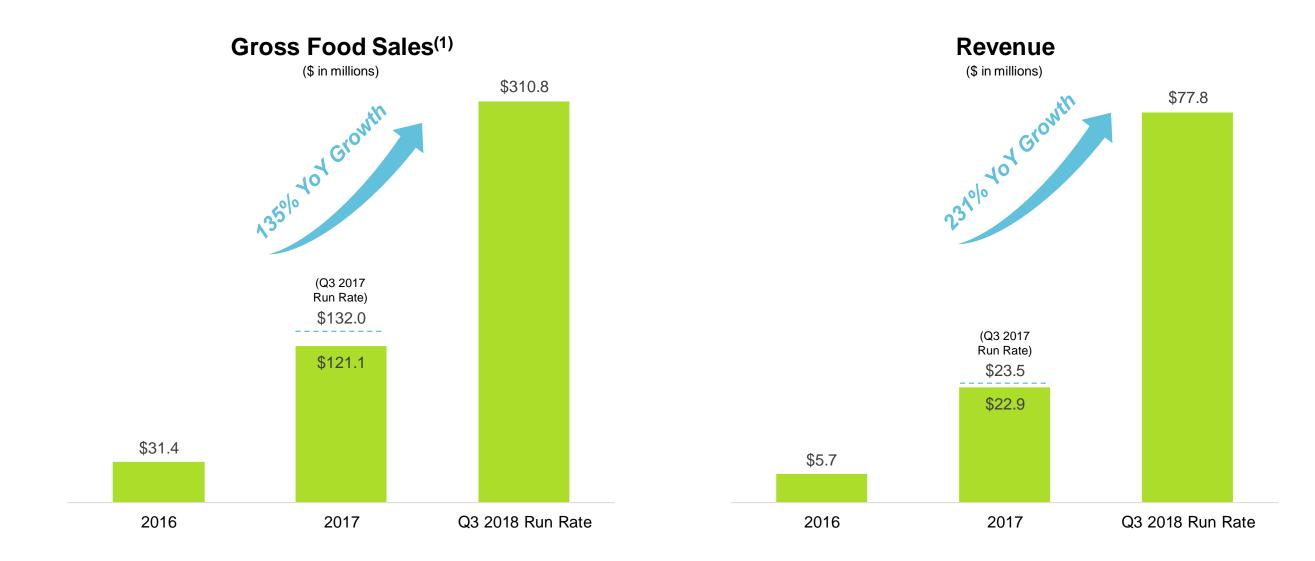


<sup>(2)</sup> Gross food sales represents total food and beverage receipts, plus taxes, prepaid gratuities and delivery fees for the referenced period.



<sup>(1)</sup> For period Q3 2018.

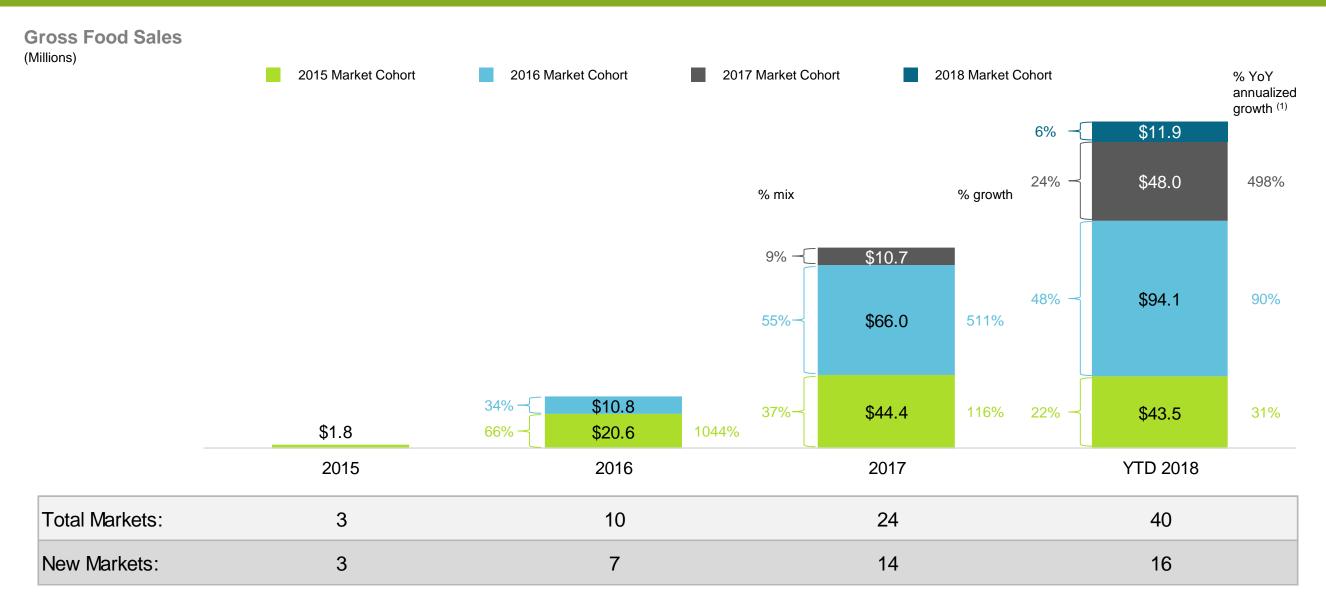
# **High Growth Profile**



Note: Q3 run rate calculated as annualized Q3 2017 and 2018 results, respectively.
(1) Gross food sales represents food and beverage receipts, plus taxes, prepaid gratuities and delivery fees.



## **Growth From Both Existing And Newly Launched Cities**



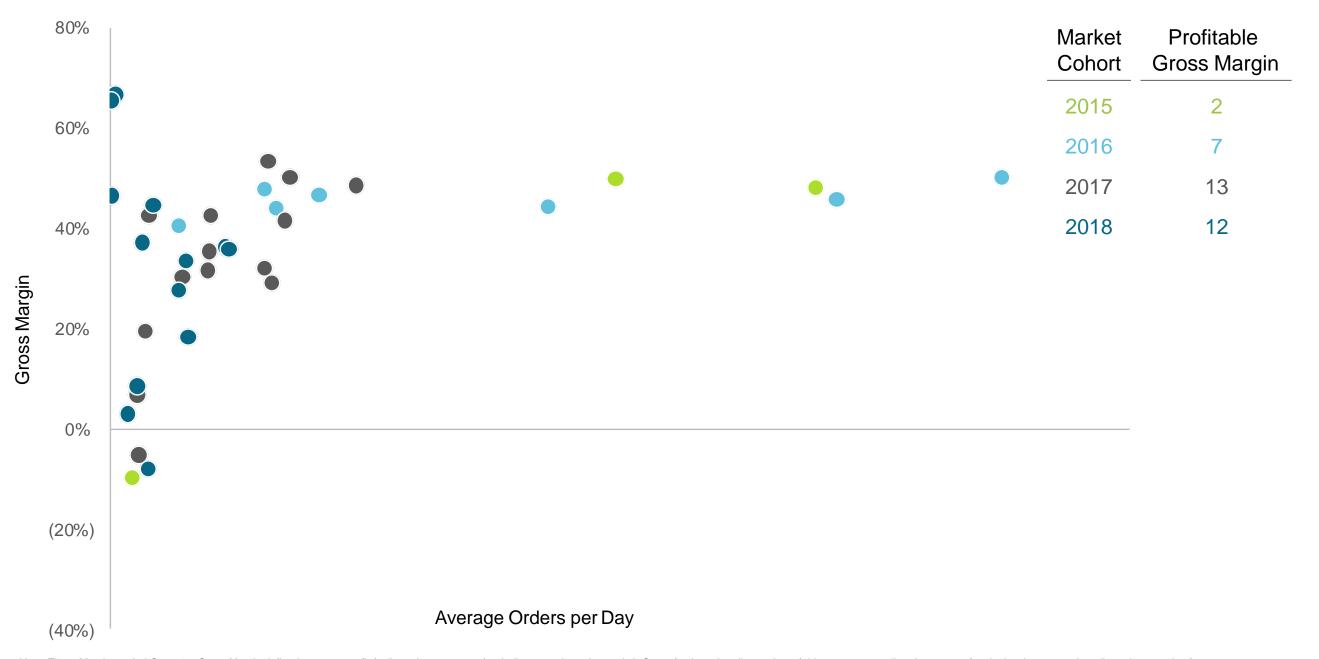
#### The more cohorts mature, the more they contribute

Note: as of Q3 2018.

(1) Growth rates based on annualized YTD 2018 GFS.



## **Proven Market Contribution – Gross Margin**



Note: Three Months ended Q3 2018; Gross Margin defined as gross profit / adjusted net revenue (excluding pass through gratuity). Cost of sales primarily consists of driver costs, payroll and expenses for city-level teams and credit card processing fees.



#### **Q3 2018 Results**

Quarterly Historical Performance and YoY Growth			
(\$ in thousands)	Q3 2017	Q3 2018	% YoY Change
Active Diners	327,528	842,533	157%
Gross Food Sales	\$33,001	\$77,692	135%
Net Revenue	\$5,885	\$19,431	230%
% of Gross Food Sales	18%	25%	
Operating Expenses:			
Operations and Support	\$4,887	\$11,934	144%
Sales and Marketing	1,294	3,850	198%
Research and Development	399	791	98%
General and Administrative	3,156	8,469	168%
Depreciation and Amortization	154	400	160%
Other Operating Expenses	49	28	(43%)
Total Operating Expenses	\$9,939	\$25,472	156%
Operating Income	(\$4,054)	(\$6,041)	49%
Operating Income % of Net Revenue	(69%)	(31%)	
Margin Detail:			
Operations and Support % of Net Revenue	83%	61%	
Sales and Marketing % of Net Revenue	22%	20%	
Research and Development % of Net Revenue	7%	4%	
General and Administrative % of Net Revenue	54%	44%	
Depreciation and Amortization % of Net Revenue	3%	2%	
Other Operating Expenses % of Net Revenue	1%	0%	
Total Operating Expenses % of Net Revenue	169%	131%	

#### Commentary

#### **KPIs/GMV**

Waitr has expanded rapidly with 99% Restaurant Partner Retention, 90% Active Diner Retention, and 150% YoY Order Growth

#### Revenue

Waitr's 230% Net Revenue Growth can be attributed to the increasing number of restaurant partners, increasing take rate, increased order volume and number of diners

#### **Operating Margin**

Waitr's Operating Margin has shown significant improvement with the combination of both increasing Revenue and decreasing Operating Expense Margins as the platform continues to scale

Note: Reflects Waitr standalone historical financials and are not pro forma with Landcadia.

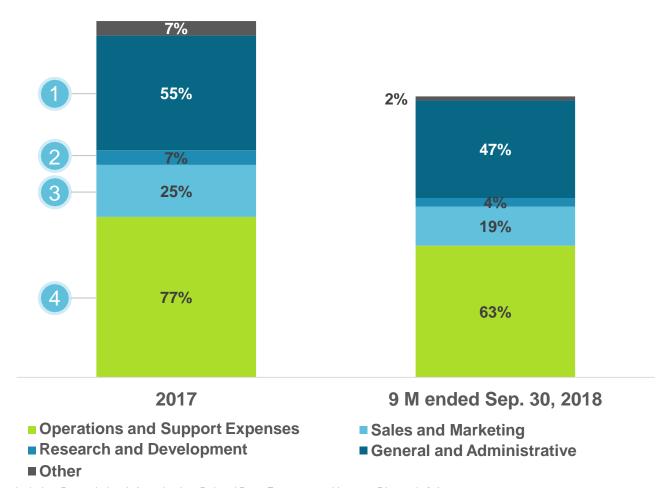


#### **Operating Expenses**

# Operating Expenses Breakdown As % of Revenue

(\$ in thousands)





Note: Other includes: Depreciation & Amortization, Related Party Expenses and Loss on Disposal of Assets.

- (1) Includes Stock-Based Compensation of \$1.2mm (5.2% of revenue) in 2017 and \$2.8mm (5.9% of revenue) YTD as of 9/30/2018.
- (2) Includes expenses related to the merger with Landcadia of \$5.5mm (11.4% of revenue) YTD as of 9/30/2018.

#### Commentary

- Includes salaries for executives, finance, HR and administrative personnel, third-party legal and other services, insurance, corporate travel and entertainment expenses
- Includes salaries for employees engaged in the design, development, maintenance and testing of the tech platform
- Includes salaries for sales and marketingpersonnel and third party marketing expenses such as advertising campaigns and sponsorships
- Includes salaries for city level personnel, drivers, customer service and operations personnel. Also includes payment processing costs for customer orders





## **Example – Average Order**

#### **Illustrative Waitr Delivery Order**

	<b>Customer Cost</b>	Restaurant Take	WAITR.
Food Receipts	\$28.00	\$28.00	-
Gratuity	\$5.00	-	-
Total	\$33.00	\$28.00	
Waitr Take Rate		15%	
To Waitr	\$0.00	(\$4.20)	\$4.20
Delivery Fee	\$5.00	-	\$5.00
<b>Total Gross Food Sales</b>	\$38.00	\$23.80	\$9.20 <sup>*</sup>

15% Take Rate + \$5 Delivery Fee



\$ 9.20 total value to Waitr\*



Restaurant Prepares Order

\* Excludes \$5 gratuity passed through to driver.



Waitr Driver Fulfills Delivery

**Illustrative Waitr Carryout Order** 

	<b>Customer Cost</b>	Restaurant Take	WAITR.
Food Receipts	\$28.00	\$28.00	-
Total	\$28.00	\$28.00	
Waitr Take Rate		15%	
To Waitr	\$0.00	(\$4.20)	\$4.20
Total Gross Food Sales	\$28.00	\$23.80	\$4.20

15% Take Rate
Carryout revenue is higher margin due to
no delivery costs



\$ 4.20 total value to Waitr



Restaurant Completes Order



Waitr Earns High-Margin Take Rate



# **Key Performance Metrics**

(\$ in thousands)	FY 2017	9 M ended Sep. 30, 2018
Gross Food Sales	\$121,081	\$197,505
Revenue	\$22,911	\$48,000
Take Rate	18.9%	24.3%
Growth Rate	305.5%	234.9%
Operating Expenses:		
Operations and Support	\$17,668	\$30,348
Sales and Marketing	5,617	8,989
Research and Development	1,586	1,988
General and Administrative	12,601	22,426
Depreciation and Amortization	723	902
Other Operating Expenses	799	84
Total Operating Expenses	\$38,994	\$64,737
Operating Income	(\$16,083)	(\$16,737)
% Margin	-70.2%	-34.9%
Interest Expense (Income)	\$281	\$901
Other (Expenses) Income	(10,537)	(335)
Income Tax Expense	6	38
Net (Loss) Income	(\$26,907)	(\$17,341)
% Margin	-117.4%	-36.1%
Adjusted EBITDA <sup>(1)</sup>	(\$13,577)	(\$6,546)
% Margin	-59.3%	-13.6%

Note: Reflects Waitr standalone historical financials and are not pro forma with Landcadia.

<sup>(1)</sup> Adjusted EBITDA is a non-GAAP financial measure. See the reconciliation of Adjusted EBITDA to net loss on page 32.



# **Adjusted EBITDA Reconciliation**

Net Income to Adjusted EBITDA Bridge			
(\$ in thousands)	FY 2017	9 M ended Sep. 30, 2018	
Net (Loss) Income	(\$26,907)	(\$17,341)	
Interest Expense (Income)	281	901	
Loss on Debt Extinguishment	10,537	-	
Income Tax Expense	6	38	
Depreciation and amortization	723	902	
Impairment of intangible assets <sup>(1)</sup>	584	-	
Stock Based Compensation <sup>(2)</sup>	1,199	2,831	
Equity compensation on Requested Ammendment(1)(2)	-	650	
Business combination related expenses <sup>(1)</sup>	<u> </u>	5,473	
Adjusted EBITDA	(\$13,577)	(\$6,546)	

Note: FY 2017 reflects Waitr standalone historical financials and are not pro forma with Landcadia.

<sup>(2)</sup> Represents non-cash expense.



<sup>(1)</sup> Represents one-time, non recurring expense.